Charity

Case study

Datasheet

Rebasoft

Background

Our client is a £250 million charity that deals mostly in Asia and Africa. They are responsible for protecting the personal and financial information of their donors, which makes them a very attractive target for cyber criminals.

They approached us to help them get certified for Cyber Essentials Plus because they were concerned about the state of their cyber security. At the time, they were unable to demonstrate an "auditable record of conformance" to get certified, leaving them vulnerable to cyber attacks and data breaches and the costly reputational damages that ensue.

The challenges

This was during the pandemic, so their workforce had just become remote. As a result, their IT infrastructure was all over the place. They needed a solution that brought it all under visibility so they could asses their systems for security controls. And considering their limited budget, they needed an affordable solution.

But the real challenge here was that they needed an easy deployment. They had project deadlines to meet so it needed to be done fast. And social contact was to be avoided, so they needed something that could be deployed remotely without any additional, manual installations of software or hardware.

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> *"Having such a distributed network always caused problems seeing the network all the way to the outlying edges. With Rebasoft I can now see all my network attached devices - in one system - and validate them for compliance purposes"*
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> *CISO, charity*

Evaluation and proof of concept

The Chief Information Security Officer identified three key IT challenges. We developed a proof of concept based on security controls they needed:

- **Discover all IT assets**, hardware, operating systems, installed applications and enabled features
- **Check systems against security policy:**
    - Is antimalware installed?
    - Is disk encryption enabled?
    - Is autorun disabled?
    - Are administrator privileges required to install software?
- **Report and integrate** with existing ticketing and executive reporting systems

Deployment

During deployment, it was hard to gather enough data from their existing systems. Their firewall and sever management were outsourced. Network and wi-fi were cloud managed. And end user devices were managed by Intune, SCCM or Domain. This complex web of management systems was tricky to navigate. Monitoring their network alone wouldn't be enough to get all the information Rebasoft needs.

But we were able to collect configuration data from the firewalls directly. We stitched up a way of collecting network data from their cloud provider. And we used PowerShell to gather information about endpoint devices. This meant all their assets could be brought under view from Rebasoft which allowed assessment of security controls. The platform was fully integrated into their current reporting systems so finally, for the first time they could bring all their systems into compliance and protect their donor's data.

We were up and running within an hour, deployed remotely, with nothing needed from the IT team except credentials and network access. There was no extra installations or agents needed, so social distancing was no issue.

The outcome

They were able to do everything laid out in the proof of concept, all in time for their deadlines.

In fact they were so impressed with Rebasoft's ability to manage their disparate IT systems at such a low price, that they started using Rebasoft to manage vulnerabilities as well, eventually looking to retire their existing, expensive vulnerability solution and use Rebasoft instead.

We still remain in contact, offering ongoing support. Their CISO said afterwards "Thanks to Rebasoft and the team for helping us get our Cyber Essentials certificate. The level of technical support was top-notch, especially during deployment. Now we are looking to see how else we can use Rebasoft to save money." - CISO.

Try it now

There's nothing like seeing it in action. After all, you wouldn't buy a car without test driving it.

BOOK A DEMO

Contact us

You can also get in touch via phone or email. We'll happily answer any questions.

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About us

We at Rebasoft are committed to delivering a robust cyber security solution that addresses genuine business needs. We are not interested in a "silver bullet" approach. We believe that multiple functionalities from one platform and real-time data are essential for keeping up with today's cyber threat landscape. We believe this approach is the future of cyber security and we aim to be the pioneers. We are proudly a UK based company. Visit us at www.rebasoft.net

Rebasoft is still owned and managed by the original founders:

Philip Harragan
CEO & Founder
LinkedIn - Facebook

Steve Wilkinson
CTO & Founder
LinkedIn - Facebook - Twitter